

# Building Sustainability by Engaging Internal Trainers

## Highlights

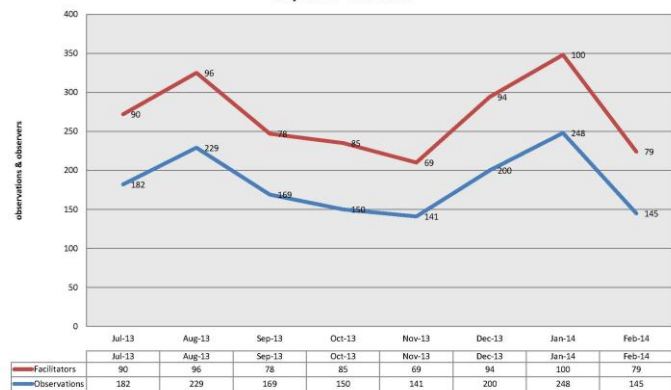
- Supporting Macquarie Generation since 2007 to improve safety performance through the implementation of a cultural change process.
- Improved level of employee engagement.
- Significant physical and behaviour improvements across the organisation.
- Sustainability through the development of internal trainers and establishment of a full time iSafe Coordinator.
- 2010 and 2013 Winners of the Alex Jankiewicz *Passion for Making a Difference Award*.

## Results

Lead indicators include:

- 7,541 safety observations realising 7,541 extra safety conversations as a result of feedback coming directly from observed safety practices.
- 42,494 safe behaviours identified
- 91% safe across the business and continuing to improve.

Macquarie Generation i - Safe Observations & Facilitators.  
July 2014 - Feb 2014



## Testimonial

*Richard Warwick – Health and Safety Manager*

*“Macquarie Generation’s focus on safety culture through a behavioural change process began in 2007 with the support of SafetyWorks Group. Since then the iSafe process has resulted in 7,541 additional employee safety conversations as well as problem solving sessions which has contributed to achieving many improvements in safety at our power stations. We recently committed a full time employee position as the iSafe Coordinator which is proving to be a positive step in maintaining the momentum of the iSafe process.*

*In 2013 SafetyWorks spent time with the executive team and team leaders to help us create further momentum in our safety culture change journey through the iSafe process. We’ve found iSafe is consistent with the other culture change strategies we’ve been implementing adding value to our business.”*



**SafetyWorks**  
G R O U P